

COVID-19 Crisis Response: HR Directors Wednesday, April 15, 2020 - 2:00 – 3:30 EDT AGENDA

Welcome- Sherry Burton

• Objective of the Meeting: To discuss challenges and best practices to help HR Directors support their organizations and staff during the Covid-19 crisis.

Meeting Logistics- Omayra Colon

Overview– Sherry Burton

- Brief Overview of Topics for Discussion:
 - Changes to PTO strategies and policies
 - Dealing with the financial burden of COVID-19
 - Employee engagement and morale strategies
 - Evaluating employee performance
 - Return to work preparations/Plans to operate under a new normal

Member Response/Approach to COVID-19 Impact

- Quick poll to get a sense of where members are in the response to COVID-19
- Jillian Sullivan, Bellwether Housing (Seattle, WA)
- Janice Turner, Mercy Housing (Denver, CO)
- Colleen McAuliffe, Phipps Houses (New York, NY)
- Karen Hammond, Jamboree Housing (Irvine, CA)

Facilitated Discussion – Sherry Burton

Resources

- <u>California's six critical indicators to modify Stay-at-Home Oder</u>
- Western States Pact
- Eastern States Pact
- US Department of Labor Coronavirus Resources
- Society for Human Resource Management Coronavirus Resources

Looking Ahead – Topics and Areas of Focus

- Sustaining operations remotely/with minimal onsite staff presence
- Supporting staff through new working arrangements, potential illness and childcare leaves
- Preparing for return to work and the new normal

Next Steps