



HOUSING PARTNERSHIP NETWORK

CONCURRENT SESSION

PROMOTING SAFETY FOR STAFF & RESIDENTS

Friday, June 2nd - 10:30am

DESCRIPTION

One of the main items that keep HPN leaders up at night are worries about the safety of residents and staff. A combination of understaffed police forces in many jurisdictions, increased mental health challenges, the prevalence of guns and gang activity, understaffing in property operations, staff enduring verbal abuse at community meetings, etc. are making staff and residents more concerned for their safety than ever. During this session we will discuss actions HPN members are taking to promote safety at our properties and in our communities.

WELCOME/OVERVIEW

- Brendan Dolan, President of Housing Partnership Insurance Exchange (HPIEx) at HPN

EFFECTIVE RESIDENT COMMUNICATION & ENGAGEMENT

Addressing rising gun violence

- Julie Porter (CEO, DreamKey Partners)

Safety challenges and effective responses

- Miriam Benavides (Chief People Officer, Satellite Affordable Housing Associates)
- Michelle Hawley (Director of Property Management, Bellwether Housing)

OPEN DISCUSSION

- Change in Tenant Makeup and Tenant Behavior
- Police Response
- Site Vulnerability Assessment – Crime Prevention through Environmental Design (CPTED)