



**COVID-19 Crisis Response: IHP Leadership Exchange
May 20, 2020 (May 21 in Australia)
Via Zoom Virtual Meeting**

https://housingpartnership.zoom.us/meeting/register/tJYoc-6uqzspHdH6_5SA9PonDQdP3T1P2ESQ

| Local Times |
|--|
| US/CA – EDT: 4:30 to 6:00 PM |
| US/CA – CDT: 3:30 to 5:00 PM |
| US/CA – MDT: 2:30 to 4:00 PM |
| US/CA – PDT: 1:30 to 3:00 PM |
| UK – 9:30 to 11:00 PM |
| AUS – Syd/Mel: 6:30 to 8:00 AM (Thursday) |
| AUS – Adelaide: 6:00 to 7:30 AM (Thursday) |

AGENDA

1. Welcome and Overview – Lisa Alberghini and Manuel Muelle (5 minutes)
2. Quick Updates on Managing through the Pandemic Crisis (10 minutes)
3. Recovery and Change – What are we learning from the crisis? (60 minutes)
 - New approaches to staffing and technology
 - More effective ways of working with residents/clients
 - What can you do differently to be more efficient and effective?
 - Can we seize the moment for systemic change?
4. Ongoing IHP Virtual Leadership Exchange (15 minutes)
 - Topics for future discussions among IHP leaders and frequency of meetings
 - HPN Community on Slack
5. Adjourn