

AGENDA

COO + HR

COMMUNITY OF PRACTICE

Thursday, June 6th ■ 10:30 – 12:30 PT

Description: Join us for a conversation with Operations and HR leaders from across the network to focus on the biggest challenges our members are facing today and discuss ideas from your peers about how they are resolving issues or moving forward.

Objective: To provide a forum for participant driven peer exchange focused on leadership, strategy, and talent acquisition/retention.

Welcome (5 minutes)

• Chuck Wehrwein, Executive Vice President & Chief Operating Officer of HPN

Discussion (90 minutes)

Using AI to Gain Operational Efficiencies

- Zachary Umetani, Vice President, Human Resources Operations at Mercy Housing
- Shola Olatoye, Chief Operating Officer at Eden Housing

Operational Challenges and Solutions

- Dorrie Bryan, Senior Vice President, Operations & Human Resources at National CORE
- Erin Barbee, Chief Strategy Officer at DreamKey Partners

Wrap-Up and Next Steps (10 minutes)