Tech Access Survey Questions

1. Which of the following electronic devices do you currently own? (Mark all that apply)
   1. Desktop Computer
   2. Laptop
   3. Tablet
   4. Smartphone
2. What internet provider do you currently use? (Pick one of the following options)
   1. Xfinity/Comcast
   2. AT&T
   3. Verizon Fios
   4. Spectrum
   5. Cox Communications
   6. Other
   7. None
3. Do you know how to use the internet to search for answers and resources? (Yes/No)
4. Do you know how to use the internet to check your emails? (Yes/No)
5. Have you ever purchased products online? (Yes/No)
6. Have you ever installed programs and applications on your electronic device(s)? (Yes/No)
7. Which of the following video-conferencing services have you used in the past? (Mark all that apply)
   1. Zoom
   2. Skype
   3. Google Hangouts
   4. Microsoft Teams
8. What language(s) can you Read?
   1. English
   2. Spanish
   3. Russian
   4. Farsi/Persian/Armenian
   5. Korean
   6. Mandarin Chinese
   7. Cantonese Chinese
   8. Other Chinese Dialect
   9. Japanese
   10. Vietnamese
   11. Other
9. What language(s) can you Write?
   1. English
   2. Spanish
   3. Russian
   4. Farsi/Persian/Armenian
   5. Korean
   6. Mandarin Chinese
   7. Cantonese Chinese
   8. Other Chinese Dialect
   9. Japanese
   10. Vietnamese
   11. Other
10. What language(s) can you Speak?
    1. English
    2. Spanish
    3. Russian
    4. Farsi/Persian/Armenian
    5. Korean
    6. Mandarin Chinese
    7. Cantonese Chinese
    8. Other Chinese Dialect
    9. Japanese
    10. Vietnamese
    11. Other
11. What is your primary contact phone number?
12. We wish to better understand your technology needs in order to further provide technology related services. In the space provided, please share any questions, comments, or feedback about programs you would be interested in attending.