**HPN Housing Counseling Program: Narrative Report**

**AGENCY NAME:**

Please provide a brief, narrative response in paragraph form beneath each question below. Use your final 9902s from FY19 and FY20 to analyze your performance. Your complete narrative should be about 2-3 pages.

1. What were your notable accomplishments during this year (October 1, 2018 – September 30, 2019)? (e.g. reorganization, aggressive outreach, how many households counseled, how many new homeowners, other outcomes per 9902, etc).
2. How does what you accomplished – households served and outcomes achieved – compare to your program outcomes from previous years?
3. How did your agency employ counseling services to specifically address impediments to fair housing choice and affirmatively further fair housing in your area? Please summarize the outcomes of the activities and proposed metrics you described in your FY18 application.
4. Did you encounter particular problems or challenges to delivering your services (e.g., changing demographics, foreclosure crisis, serious credit problems, etc.)? How did you address these challenges?
5. Were there any other organizational accomplishments (new staff, reorganization, partnership with lender, etc.) during this period?
6. Are there areas where your agency or staff needs additional information or guidance? What recommendations do you have for HUD?

*Please return via email to Micayla Le Lugas at lelugas@housingpartnership.net*