



## Property Ops Community of Practice Roundtable

Dec 7, 2018

### 8:30 – 10:00 AGENDA

**LaFourche** Staffing continues to pose challenges for many HPN members. As our organizations grow, they are striving to be more efficient in their staffing approaches in order to contain costs, compete in a tight labor force, and retain experienced staff. We will discuss how members are managing the ratio between site and support staff, as well as hear their experiences with outsourcing solutions for certain functions, such as compliance. Many members are turning to new technologies to help with efficiencies. We will share best practices on items such as transitioning to a new property management software.

8:30 **Welcome and Introductions**

8:40 **Striking the Right Workforce Balance – Optimizing Staffing and Outsourcing Considerations**

- Todd Eatmon, CommonBond Communities (St. Paul, MN)

9:25 **Switching to New Software - Lessons Learned**

- Brian Bieler, REACH Community Development (Portland, OR)

9:55 **Wrap Up and Next Steps**

10:00 **Adjourn**

