



COO Community of Practice Roundtable

Dec 7, 2018

8:30 – 10:00 AGENDA

Acadia Our Communities of Practice (COP) enable members to work with their peers to improve performance and knowledge by discussing relevant strategic issues and finding joint solutions that lead to concrete outcomes. As we close out the year, join your fellow COOs to discuss issues that are top of mind and share recent challenges and successes. The ideas you bring to the table will drive our conversation and peer sharing.

8:30 **Welcome and COO Community Overview**

- Liz Orlin, TNDC

8:40 **Introductions and the Role of the COO**

- We'll go around the table and have everyone briefly (2 minutes) describe:
 - Their role/purview of position and decision-making influence
 - Biggest challenge in the past year
 - Topics of interest for the COO Community

9:15 **Highlights on COO Roles and Discussion of Hot Topics**

- Possible topics include:
 - Employee retention / strategies to mitigate impact of attrition
 - Maintaining or establishing culture
 - Technology – who, what, how
 - Departmental reporting – how are you collecting info

9:55 **Wrap Up and Next Steps**

10:00 **Adjourn**

