

Resetting the Path Forward: Property Operations **October 13, 2020 - 1:00 – 2:00 EDT**

Agenda

Welcome & Overview– Richard Kingston & Brendan Dolan

Objective of the Meeting: To discuss how organizations have adjusted to the ongoing changes from Covid and other changes throughout 2020. We will also discuss planning for winter and what lies ahead in 2021.

Main Topics for Discussion:

- Eviction Moratorium
- Vendor Racial Diversity: Are vendors providing diversity plans?
- 2021 Budget Season – Increased Expenses & Carryover work
- Disaster Preparedness: Pandemic, Fire, Storms, Social unrest
- Internet Accessibility
- Risk mitigation: How organizations are catching up on work orders

Additional Topics for Discussion

- Future operating plans
- Policies to protect employees and residents
- Operational practice: Future state
- Ongoing mitigating of long-term financial impact
- Recruitment & retention

Resources

- National Apartment Assoc. NAA
- National Affordable Housing Management Assoc. NAHMA
- Citizens Housing and Planning Assoc. CHAPA

Looking Ahead – Topics and Areas of Focus

- Future leasing & commercial tenants
- Further operational changes needed as Covid continues indefinitely